



**STATE OF TENNESSEE
DEPARTMENT OF COMMERCE AND INSURANCE
COLLECTION SERVICE BOARD
500 JAMES ROBERTSON PARKWAY
NASHVILLE, TENNESSEE 37243
615-741-1741 (FAX) 615-253-1179**

**COLLECTION SERVICE BOARD
MEETING TO BE HELD AT
710 JAMES ROBERTSON PARKWAY, 2nd FLOOR CONFERENCE ROOM
MEETING AGENDA
March 2, 2010
PLEASE SILENCE ALL ELECTONIC DEVICES**

9:30 Call To Order – Bart Howard, Chairman

- Roll Call – Donna Hancock, Director
- Announcements

9:40 Agenda – Review / Adopt

(Tab 1) Minutes of January 20, 2010 – Review / Adopt

9:50 Administrative Report –Donna Hancock, Director

- **Tab (2)** Complaint Status Report
- **Tab (3)** Exam Pass Rates

10:00 Location Manager Application Review: Determine Eligibility –

- **Tab (4)** Archer, Stacey Danielle
- **Tab (5)** Austin, Roshun Antoinette
- **Tab (6)** Cole, Deric Donnel
- **Tab (7)** Jones, Jay Dee
- **Tab (8)** Turner, Michael Juan
- **Tab (9)** Vogle, Mike Francis
- **Tab (10)** Willard, Kenneth Robert
- **Tab (11)** Yukiw, Sonja M.
- **Tab (12)** Smart Amber Dawn
- **Tab (13)** Freidman, Samuel Douglas
- **Tab (14)** Bezak, Steven Joseph
- **Tab (15)** Brown, Sandra
- **Tab (16)** Goodman, Keenan Christopher

11:00 Collection Agency Application Review: Determine Eligibility

- **Tab (11)** G. L. A. Collection Co., Inc.

11:15 Legal Report (Hand out) – Terrance Bond, Assistant General Counsel

- Hand out

1:15 New Business or Unfinished Business

1:30 Adjourn

Notice: Commission / Board meetings will be conducted by permitting participation of the Commission / Board members by electronic means of communication, if necessary. Any member participation by electronic means shall be audible to the public at the location specified above. Some meetings may be cancelled 30 days prior to the actual meeting. Before planning to attend a meeting, please be certain the meeting is being held as originally scheduled. Unless otherwise noted, all times listed are scheduled at U.S. Central time.